

**Please read the following
and sign and date this form in the appropriate place.
We cannot process your testing materials if you forget to do so.**

**INFORMATION ABOUT YOUR PROGRAM
AND POLICIES AND AGREEMENTS BETWEEN YOU AND ROCKPORT INSTITUTE**

In the approximately twenty years since Rockport was founded, we have had more than 10,000 clients. Fewer than 10 have expressed dissatisfaction or asked for a refund. That adds up to a satisfaction rate of better than 99.9%, a percentage rate almost unheard of in consumer advocate circles. Nevertheless, the lawyers say we must have clear written agreements with our clients. We apologize for this. Please read the following and sign at the end.

ROCKPORT INSTITUTE CAREER TESTING AND COACHING

Rockport tests consist of educational methods and materials representing theories that are developing but not proven. (This is also true of all other educational and psychological testing methods.) Rockport testing and career coaching programs are designed to be used as a method of personal discovery, a way of "holding up a mirror of possibility" so that the you can look into your life experiences and use your own insight and experience to recognize and understand your innate talents and personality traits. Our founder, Nicholas Lore, has always told his clients: "Do not believe anything I say. You must look into your own life, and your own experiences to validate what we are saying. Then you must make your own decisions based on what you see, not on what we say." You agree to that point of view and that you are entirely responsible for the results you get from your relationship with Rockport Institute and any decisions you make as a result. We do not share in that responsibility. We do not make any claims or offer warranties other than what is stated in this agreement.

Rockport testing materials are only to be used as an adjunct to career decision making explorations by private individuals. We do not allow their use as any part of a hiring, firing, job promotion or academic selection process. The only permissible use of Rockport materials other than with private individuals is when they are used in a corporate or educational setting as aids to help the employee or student make their own, individual decisions about their future direction.

Under no circumstances short of a court order will Rockport Institute reveal any information about a client. Rockport will hold in the strictest confidence all information including clients' names, contact information, test scores and background material.

THIS PARAGRAPH APPLIES TO CAREER CHOICE PROGRAM CLIENTS

The Career Choice Program includes testing, interpretation and up to seven following sessions. However, we do not limit the client to seven sessions so long as they are participating fully and keep working continuously in a committed way to decide on their future career. Some clients take more than seven sessions, some reach a decision in a very few sessions. The fee for the Career Choice Program purchases this "no limit" commitment from us. We do not offer a refund if the client uses fewer sessions or stops participating for any reason except a major failure on our part to provide services as specified in this agreement. The sliding scale for the Career Choice Program is a gift from Rockport based on our commitment to not turn away people who want to participate in the Career Choice Program because of their financial situation. The sliding reduced fee applies only to clients who participate in the entire Career Choice program.

Rockport asks that you provide at least 24 hours notice if you cannot keep a scheduled appointment. Except in case of emergency, a later cancellation will be counted as a session.

ARBITRATION AGREEMENT

I agree that any controversy or claim arising out of my relationship with, and/or participation with, and/or any associated activity, and/or this or any other contractual agreements with Rockport Institute, its employees, officers, agents and/or including the interpretation, execution, application, and enforcement of this Arbitration Agreement, will be determined by submission to arbitration in accordance with the rules of the American Arbitration Association in the City of Rockville, MD, USA and not by lawsuit or resort to court process except as law provides for judicial review, confirmation and enforcement of arbitration proceedings. This Agreement includes arbitration of claims that there may have been any wrongful acts or omissions, intentional or otherwise, by Rockport Institute, Ltd., its officers, directors, employees, agents and/or volunteers, and/or Nicholas Lore. The decision of the arbitrators may be entered into any court having competent jurisdiction of such matters. BY SIGNING THIS I AM AGREEING TO HAVE ANY ISSUE OR CLAIM ARISING OUT OF MY PARTICIPATION WITH ROCKPORT INSTITUTE, LTD. AND/OR NICHOLAS LORE DECIDED BY NEUTRAL ARBITRATION AND I AM FREELY GIVING UP MY RIGHT TO A JURY OR COURT TRIAL.

I agree to the above policies and agreements. I have received my own copy of this agreement.

_____ Signature

_____ Date

If the client is a minor, their legal guardian must both print and sign their name and write "Legal Guardian" after the printed name.

The following (and last) page of this form is your copy of this agreement. Please tear it off and keep it.